

**DATE:** September 8, 2005

**SUBJECT:** Agencies Encourage Insured Depository Institutions to Assist Displaced Customers.

**HIGHLIGHTS:** The Board of Governors of the Federal Reserve System, the Federal Deposit Insurance Corporation, the National Credit Union Administration, the Office of the Comptroller of the Currency, and the Office of Thrift Supervision (the agencies), and the Conference of State Bank Supervisors are asking insured depository institutions to consider all reasonable and prudent steps to assist customers' and credit union members' cash and financial needs in areas affected by Hurricane Katrina. The agencies are working with state regulatory agencies, financial industry trade groups, and affected financial institutions to identify customer needs and monitor institutions' restoration of services.

**DOCUMENT  
LOCATION:**

<http://www.federalreserve.gov/boarddocs/press/bcreg/2005/20050901/>

**FURTHER  
INFORMATION:**

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