# Neighborhood Housing Services of Chicago

Confronting the Neighborhood Impacts of Foreclosure

Navigating Ownership and Control of Vacant Properties

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Board of Governors of the Federal Reserve System
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#### NHS of Chicago

- 9 target communities
- Community building and neighborhood reinvestment strategies
- Block and institutional organizing
- Home ownership training and counseling
  - Pre-purchase
  - Post-purchase
- Foreclosure prevention

#### NHS Redevelopment Corporation

- Direct real estate ownership and development
  - Tool for neighborhood reinvestment
  - Fix problem vacant properties
  - Create visible investment to set standards for improvement
  - Provide affordable housing opportunities
- Multi-family rental rehab and new construction (tax credits, etc.)
- New home construction to encourage homeownership on vacant lots
- NeighborHomes: purchase, rehab and resale of vacant
   1-4 unit properties for sale to owner occupants

## NHS – HUD ACA Experience

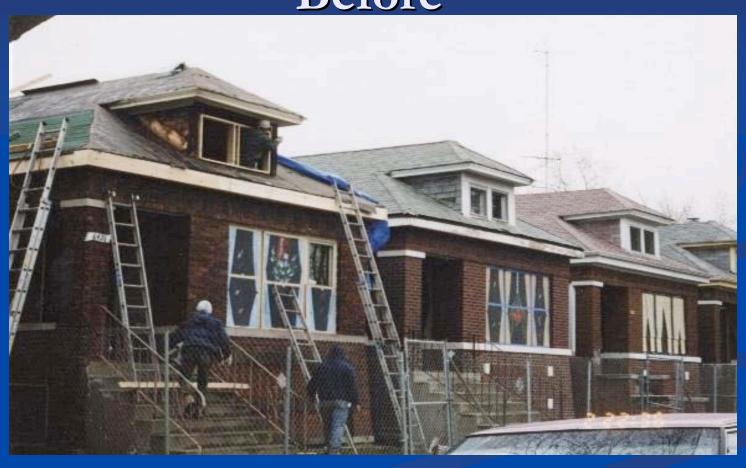
#### Results

- 100 properties purchased in two neighborhoods (Back of the Yards 27 Chicago Lawn/Gage Park 73)
- 2 \_ years duration

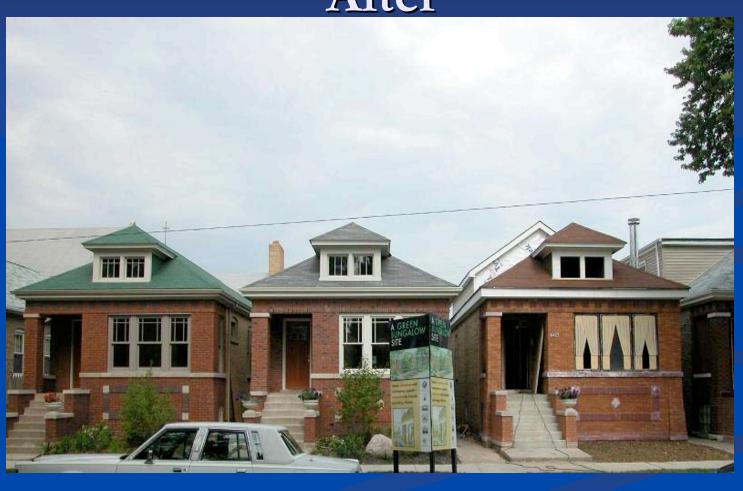
#### Impact

- Stabilizing blocks by transforming vacant buildings into community assets
- Providing affordable homeownership opportunities for families
- Ensuring buyers are well-prepared to be successful homeowners
- Leveraging other investment to create impact the Green Bungalow block at 6400 South Fairfield

# ACA Model Block Green Bungalow Homes Before



# ACA Model Block Green Bungalow Homes After



#### Ingredients of Success

- Negotiating acquisition price (re-appraisal)
- Subsidy available for appraisal gap
- Get all buildings in the focus area in timely and planned manner
- Geographic focus created impact
- Market was appreciating, but homes were still affordable

#### Home Ownership Preservation Initiative: Goal & Results

#### Goal

■ To address rising foreclosures in Chicago's low- and moderate-income neighborhoods in order to preserve sustainable homeownership for Chicago residents and to reclaim foreclosed homes as neighborhood assets

#### Results

- 1,776 foreclosures prevented
- 9,300 families counseled
- 348 properties reclaimed

## Vacant Properties Purchased at a Discount From Servicer REO Over

Three Years

2003 - 2006

- Lender A 6
- Lender B 5
- Lender C-2
- ightharpoonup Lender D -2
- Lender E 2
- 5 others 1 each
- -Very difficult to negotiate doable price

#### PAST REALITY

- Servicer's were engaged in discussion
  - <u>BUT</u>
- Difficult to negotiate individual transactions
  - Prices to high
  - Standard REO disposition process didn't allow negotiation process
  - High market demand for REO by investor
    - Investors / speculators willing to pay more

## Recurring Issues

- Appraisals acquisition cost
- Market value after rehab
- Rehab standards & costs
- Subsidy sources appraisal gap
- Feasibility
- Affordability & revitalization neighborhood specific strategies
- Property location & selection
- Marketing & sales

#### HSBC REO Pilot Program YourHome Counts - 2007

- Donated 4 properties to NHSRC for rehab and resale to owner-occupants at or below 80% AMI
- NHSRC accepted property as-is and assumed responsibility
- NHSRC earns developer's fee which is defined as 15%
- Financial gain over and beyond the total costs utilized for future affordable housing initiatives
- Lender received credit for as-is appraised value of property as contribution
- Why? Beginning of visible crisis
   Strong relationship of HSBC and NHSRC in past

#### NEW REALITY

- 97% of properties that go to foreclosure auction end up in REO inventories.
  - Investor interest has been dramatically reduced had declined from 30% of foreclosures purchased at auction
- Large inventories of bank owned REO property are putting tremendous downward pressure on local real estate markets.
- Servicers are actively pursuing opportunities to move REO.
  - Increased interest negotiating transactions
  - "Make us an Offer"

### Neighborhood Perspective

Calendar Year	Number of Units Sold	Average Sales Price
2005	408	\$115,226
2006	384	\$126,099
2007	323	\$109,183
2008	235	\$73,691

Area Market Survey Criteria Status: Closed Property Type: Detached Single, Attached Single Area: Roseland Closed Date: 01/01/2005 – 10/15/08. Data Source connectMLS

## Neighborhood Perspective

- Currently there are 358 single family active listings in Roseland.
- 279 listings are priced less than \$149,999
- 47 are listed for less than \$30,000 with an average time on market of 167 days.
  - In '05 & '06 no properties under \$30,000
- 10 are listed for less than \$15,000 with an average market time of 105 days.

# Servicer Web Sites Neighborhood Perspective

- Servicer A 18 properties \$15,000 69,900.
  - 11 under \$30,000
- Servicer B no listings
- Servicer C 27 properties \$9,900 169,000
  - 10 under \$30,000
- Servicer D Listing for total state only
- Servicer E 1 property at \$19,000
- Servicer F 1 Property at \$20,000

## Time to Jump In

- Acquisition prices have fallen but are they favorable for development.
- Original list price \$54,900
- Current list price
- \$24,900
- 211 days on market



Bank Owned REO located at 331
West 110th Street. Photograph taken from
MLS listing # 06834796

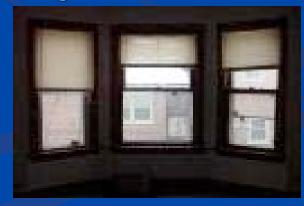


### Market Capacity vs Price

- REO property most likely will have substantial deferred maintenance
- Cost to rehabilitate properties has not decreased
- Soft resale and rental market makes rehabilitation challenging without significant subsidy.
- Single family rental demand still an unknown in hardest hit communities.



Bank Owned REO located at 331 West 110th Street. *Photograph taken from* MLS listing # 06834796



#### Data Overload

- An abundance of websites exists as it relates to REO.
- Validity and value of resources hit or miss
  - Some site are extremely informative
  - Others have no data at all
  - An abundance of websites exists as it relates to validity and value of resources hit or miss
- Finding the owner of vacant buildings can be challenging
  - Lender "walk aways"
  - Delays in recording judicial deeds

### **Making Connections**

- Relationships at the servicer level at critical.
  - The Community Relations department is a great place to build the relationships.
  - They will get you to the right people and can also be strong advocates.
- Relationships with local REO Brokers are invaluable.
  - Pay attention to the for sale signs in the neighborhoods.
  - REO Brokerage is niche market. A handful of broker's will be getting 85% of the listings.

#### Web of Influence

- The Office of the Comptroller of Currency (OCC) Community Affairs has a very useful web page focused on neighborhood stabilization. <a href="http://www.occ.treas.gov/cdd/neighborstabilization.htm">http://www.occ.treas.gov/cdd/neighborstabilization.htm</a>
  - National Mortgage Servicer Web Links

http://www.occ.treas.gov/cdd/ServicerContactInformation.pdf

- Good data available from most servicers
- Effectiveness of contacts an unknown
- Data integrity a challenge
- The Federal Reserve System and NeighborWorks America's Web site Stablecommunities.org

Data gaps regarding REO ownership should be expected due to mechanics of foreclosure process.

- Statutory redemption period
- Judicial Deed recordings

# Other Strategies – REO Alternatives Servicers willing to try?

- Shared risk models
  - Servicer sharing the risk liability through LLC partnerships
  - Creation of asset buying entities to put buildings back in service through for sale, lease to purchase and rental strategies.
- Bulk acquisition strategies
  - Focused geography based how flexible?
  - Pick what makes sense for development strategy?
  - Minimum # that get benefit of bulk?

#### The Unknown Market

- What will the most effective disposition strategy be?
  - Direct sale
    - Tightening credit
    - Larger down payment requirements
    - Shaky consumer confidence
    - Market transition

#### The Unknown Market

- Rental
  - Is there a demand for it?
  - Will rents effectively cover debt service?
  - Lease to purchase possibilities?

# Extreme Negative Impact on Neighborhoods

- Defined geographies will have greatest impact and also leverage prior efforts.
- Any program will need to be subsidized to levels that would offer a substantial safety net to the developer.
- The reality of demolition as a tool in this effort looms larger as the economics of rehabilitation of dilapidated property in soft markets even when subsidized don't work.