

The Federal Reserve Bank of St. Louis has put in place a toll free telephone number to be used for all calls to the Credit Discount Window, Payment System Risk (PSR) and Reserves functions. We encourage you and your staff to begin using the following number immediately.

Credit, Payment System Risk and Reserves toll-free number: 1-866-666-8316

This toll free number will also support the Federal Reserve's wider efforts to enhance contingency and backup arrangements. If an emergency disrupts our operations, phone calls to the toll free number shown above will automatically be re-routed to staff at a contingency site or another Reserve Bank who will be authorized to meet your needs for temporary liquidity or assist you in dealing with account management issues.

If you have any questions, please feel free to contact us. Just dial the above toll-free number, select menu option 4, then dial 44-8705 to reach Frank Bufe in the Credit Office or 44-4289 to reach Paul Butler in the Payment System Risk/Reserves function.